



# KNIGHTSBRIDGE PROPERTY SERVICES

*Now Serving the Okanagan Valley*

Total Building | Cleaning & Maintenance | Professional Service

**KNIGHTSBRIDGE**  
Property  Services

# Our Company

**Knightsbridge Property Services** has been a staple of strata maintenance for over thirty years. Originally founded by a former London police officer, the company has grown over time, with the team and service offering expanding to include a more diverse array of personnel and services for strata and commercial businesses. Knightsbridge aims to provide our clients with an all-inclusive service that supports their need for clean properties and safeguarded value.

As of 2020, we have collectively serviced thousands of strata within British Columbia's Lower Mainland, as well as establishing a sizeable portfolio of hundreds of loyal commercial clients, including Cactus Club, Shoppers Drug Mart, and more. Investing in safety, transparency, and good people has helped us continue to grow, despite major setbacks such as the Covid-19 pandemic.

In keeping with this progress, we are ecstatic to announce that we are opening a new branch in the New Year.

This arm of Knightsbridge will service the entire Okanagan Valley region. In addition to frequenting strata complexes, our restaurant maintenance team will work closely with wineries and golf courses to ensure that they are prepared for their busy season, and regularly cleaned throughout.

**Knightsbridge Okanagan Valley** is ready to revolutionize how maintenance is approached within the region. We are bringing our decades-old formula into a whole new region, and could not be more excited. To celebrate this launch, we are providing an exclusive offer of **30% off of every one of our quotes for service(s) confirmed prior to April 30, 2021.**





# Valley Expertise



## Strata Maintenance

The Okanagan Valley has a reputation for drastic weather changes. These dramatic transformations exacerbate the degradation of properties (and their value) when specific maintenance procedures are not followed. Knightsbridge offers client-specific programs that are intended to combat the growth of algae, dripping gutters, moss accumulation, and more. We use state-of-the-art tools and training to not only service your strata, but also provide recommendations and reports of issues or deficiencies that we may find.



## Restaurants & Recreation

When the time comes for wineries and country clubs to open their doors in the warm Summer months, presentation can be essential to attract guests. Keeping this in mind, our restaurant crews are prepared to clean and maintain the Valley's signature attractions to the highest standard possible. The attention to detail that we practice with our high-end restaurant clients' facilities in Vancouver will ensure that wineries are prepared for opening day, and maintained throughout the dry, dusty Summer.



# State-of-the-Art Service

## Reporting

Every phase of our assessments, from quote to job close, is designed to educate our clients and provide recommendations that will assist with the general upkeep and well-being of the site. As an example, while we are clearing gutters on your roof, our team will take note of broken shingles, skylights, or other issues. Even if we are not the contractor who performs these repairs, we will do our best to provide advice for next steps. Knightsbridge's offer is all about added value and customer service, and we make sure our reporting reflects this.

## Technology

Paper forms and POS systems are clumsy necessities of the past. Since 2017, we have adopted software systems that reduce friction and allow us to stay on task. These programs are client-facing, which not only nurture transparency, but also allow customers to review estimates, sign-off on services, confirm bookings, and finalize payment.



## Safety

The well-being of our staff is far and beyond one of our biggest priorities. Knightsbridge works closely with WorkSafe BC to ensure that we are compliant with rules and regulations at all times. Our entire team is licensed and well-versed in the use of fall protection and fall arrest systems, and we incorporate mechanical lift devices within our services whenever the task permits. All new staff are trained to follow a strict set of Standard Operating Procedures pertaining to on-site safety.

## Techniques

Buildings are constructed from a broad array of materials, each of which requires different methods and materials to properly clean. When servicing a property, we use 'soft wash' techniques that are specifically designed to provide a thorough clean while eliminating any chance of damage or degradation. The detergents that we use are eco-friendly and non-corrosive, while all of our pressure washers are equipped with a variety of pressure settings that cater to every surface.

# Service Calendar

The Okanagan Valley is known for its hot summers and chilly winters, with temperature extremes hammering home the importance of following maintenance protocols. Knightsbridge's team is equipped and trained to provide a full scope of services throughout the year that align with these seasonal changes. Every site visit comes with in-depth reporting measures, quotes, and general recommendations.

## SPRING

Exterior services for vineyards, wineries, golf courses, and restaurants begin. Top-down clean for season opening

Window and siding cleaning begin for the year (watch out for our early bird discount)

Gutter cleaning and repair

## SUMMER

All services operating! (Window and siding cleaning, pressure washing)

Moss removal, optimally performed in dry, hot weather

Pond cleaning

## WINTER

Snow removal and de-icing services

Gutter cleaning and repair

Pressure washing

## FALL

Gutter cleaning and repair

Begin planning winterization strategy for commercial clients

Roof drain maintenance